



JADE WIRE

Providing Peace of Mind since 1969

7636 Troost Avenue
Kansas City, MO 64131
816-444-JADE (Central Station)
816-333-JADE (Office)
816-523-3754 (Accounting)

The Central Station Crew who watches over you around the clock

WISHES YOU AND YOURS A HAPPY & SAFE SUMMER!

Aaron, our Central Station Manager and the Crew

*Paula, John, Dorothy,
Kristina, Shelby, Darrell,
Nichelle, Helen, Devon, Racheal*

REFER US & REAP YOUR REWARDS!

If your friends sign up for our service within the next 3-months, we will waive your monthly monitoring, up to \$250.00 value.

24-HOURS A DAY, 7-DAYS A WEEK WE ARE HERE TO ASSIST YOU!

Let JADE handle all your security needs and more.

We offer:

- Intrusion Systems
- Fire Systems
- Sprinkler Supervision
- SecureNet & FireNet true digital radio
- CCTV Camera Systems
- Temperature/Water or flood alarm monitoring
- Card Access Systems
- REACH - Portable Panic/Holdup Systems

SMILE!! YOU ARE ON JADEVISION



Want to know more about our Video Surveillance Camera systems? Our Central Station has the ability to 'look in' if there is an alarm. Video Verification is crucial to first responders. The Central Station also has the ability to regularly perform a 'health check' to make sure your video system is functioning properly.

Give us a call and we will be glad to help!!

Jade Alarm Co. is celebrating it's

50th Birthday!

In 1969 Joe Pfefer started Jade Alarm Co. due to burglars attempting to break into his parents house. From those humble beginning to this area's only Independently Owned and Operated Full Service UL Certified company! We are proud of the job of looking after our valued customers—*YOU!*

If interested in upgrading to this latest in technology, OR interested in controlling your system from your SmartPhone using our APP, call us!



ATTENTION!!

SCAM ALERT!!

As you may have seen in the recent news, there have been incidents of salesmen going door to door . In an attempt to gain entry to the house, they state their purpose is to 'update the alarm'.

They claim to represent the manufacturer GE and there is no charge for this update.

THIS IS A SCAM!!

If someone attempts this scheme— immediately contact the Police Department and contact us at the Central Station. All Jade Alarm Co. personnel are in uniform and drive Jade Alarm Co. vehicles.



Providing 50 years of service

A real Milestone!!

SERVICE AGREEMENTS— WHAT IS NOT COVERED...

Chargeable service calls?

Our service technicians run several hundred service calls each month. Most of the time the service calls are non-chargeable, with only a \$20.00 trip charge, if you have a service agreement. However, there are times we do charge. These will include:

Beam or motion blocked (new generation of anti-mask motions will indicate blockage).

Door or window found open or loose and needed to be closed and/or repaired.

Device full of bugs (they can cause damage to the sensor or panel!).

Cable to device damaged or chewed by varmints.

Battery discharged due to:

Transformer unplugged

Breaker tripped or turned off.

Extended power outage such as storm.

There is a \$15.00 handling & disposal fee per rechargeable battery as per EPA requirements.

Premise wireless (e.g., wireless panic buttons or door/window transmitters).

Charge is for battery, but, if under service program not for the associated labor/service call.

False alarm due to rodents or other animals.

False alarm due to employees not operating the system properly.

Motion sensor triggering due to balloons or banners.

Damage caused by water, lightning or other acts of nature.

Problems due to changing to Cable Digital Phone or DSL being added without proper filters.

Customer adding onto the system or changing the system (e.g., replacement/adding of door or window).

Changing of customer PINS/combinations (unless we are able to remotely get into panel).

Camera out of focus due to being hit or moved by 'someone'.

WE WILL BE GLAD TO DO SYSTEM OPERATION REFRESHER COURSES AT NO CHARGE!

PHONE LINE PROBLEMS? Please call our Service Manager, Ryan, to see if it is the alarm panel causing the problem (Maybe a possible surge on the line). If you call the phone company, they will probably charge you and we will still have to come out to check things out.



*PLEASE PAY ATTENTION TO YOUR DRIVING AND NOT YOUR
SMARTPHONE!!*

Our Service Technician, Shawn, was on the way to a service call when a young man who was not paying attention to where he was going 'T' Boned our service vehicle and flipped it on its side due to the force of the impact! Luckily, Shawn sustained minimal injuries and returned to his duties the next week !!!

Jade Alarm Co. policy prohibits texting while driving! Wrecks & injuries are causing everyone's insurance premiums to skyrocket!!

BE CAREFUL—DON'T TEXT AND DRIVE!!